



Contacts: Mike Martinez, Tickets.com  
714-327-5625, mmartinez@tickets.com

Mark Cipolletti, Mondial Assistance  
804-673-1591, mark.cipolletti@mondialUSA.com

## **Tickets.com Has Your Event Tickets Covered**

*Tickets.com offers consumers insurance on ticket purchases*

COSTA MESA, CA, and RICHMOND, VA – June 16, 2008–Tickets.com, a leading online ticketing solutions provider for thousands of top worldwide entertainment and sports venues, today announced a partnership with Mondial Assistance to make Event Ticket Insurance available for tickets purchased on its website, [www.tickets.com](http://www.tickets.com), as well as enabled client sites. This will take effect beginning summer 2008.

The optional insurance protects patrons if their tickets go unused as a result of a broad range of unforeseen circumstances. These may include illness, traffic accidents, mechanical breakdown, flight delay, work or home obligations, and jury duty among other covered reasons.

“For tickets to the best live events in the world, fans regularly commit to a substantial purchase price,” said Brian Roberts, vice president of sales, Tickets.com. “It makes sense to offer them an option that protects their investment should the tickets go unused for reasons beyond their control. We hope this added service provides our customers with additional peace of mind when making their ticket purchase.”

If ticket holders purchase the insurance and can't attend an event for a covered reason, they will be able to recoup the cost of the ticket, fees, and shipping costs up to \$10,000 per ticket. The insurance typically costs around 5% of the total purchase price of a ticket.

“Tickets.com is a leader in the industry and we are proud to partner with them,” said Beth Godlin, chief sales and marketing officer, Mondial Assistance. “Survey results tell us that more than 60 percent of ticket purchases are made more than three months in advance. Even the best laid plans can go awry, and we’re pleased to offer ticket buyers an option for recouping their costs if they can’t attend the event.”

### **About Tickets.com**

Tickets.com, a subsidiary of MLB Advanced Media, LP, the interactive media and Internet company of Major League Baseball, is a premier event ticketing solutions and services provider for thousands of top worldwide entertainment and sports venues. Headquartered in Costa Mesa, CA, with other offices around the United States and the world, the company facilitates the sale of tickets by enabling venues with proprietary, cutting edge software, retail outlets, automated kiosks, and the latest in digital ticketing functions including Tickets@Home<sup>®</sup>, Tickets@Phone<sup>™</sup>, and Access Control.

### **About Mondial Assistance**

Mondial Assistance is a global leader in specialty insurance and emergency assistance services. Four percent of the world’s population or about 250 million people are served by Mondial Assistance businesses around the globe. In the United States, Mondial Assistance is best known for its Access America<sup>®</sup> brand of travel insurance and its Event Ticket Protector insurance. Access America plans are sold in all 50 states by the finest travel agencies, travel suppliers, and ticket brokers. As one of 29 business units, the U.S. operation also serves major health insurers, credit card, and entertainment companies with insurance products, international travel assistance, and concierge services. For more information please visit: [www.mondialUSA.com](http://www.mondialUSA.com).